

### Dedicated Servers : Managed

If the client does not have the in house resources to administer a server, then Hotchilli has the knowledge and experience to provide clients with a management service.

Hotchilli has extensive knowledge and experience with the following Operating Systems; Red Hat Linux, Windows 2003 .net and FreeBSD. We can also support software such as ColdFusion, PHP, MySQL, MS SQL and MS ASP.

#### Dedicated Server Packages

Hotchilli offer a comprehensive range of dedicated server packages to suit all your needs. All of the servers are capable of Corporate Website hosting and Virtual Server hosting for multiple websites and application.

Most Servers can be installed within 24 hours of receiving back the signed contract, setup fee and the first month's hosting charge.

#### Included with all of our Managed Dedicated Servers:

Monitoring and rectification of all security issues including Hacking & Denial of Service

Monitoring and rectification of all services, i.e. Power, Connectivity

Management of O/S including NT, Windows 2003 .net, Linux

Setup, management and support of: ASP, Coldfusion, SMTP, Web SMTP

Setup, management and support of IAS, FTP, Norton Anti-virus, cdonts

Setup of Websites, email, DNS

Firewall Management

Management of all software purchased from Hotchilli Internet

View Comparison Matrix for:



Linux



Windows



FreeBSD

#### Standard Features:

- All Servers are located in Telehouse
- 24/7 Network Monitoring
- 24/7 Server Monitoring
- Network Uptime Guarantee
- 10/100MB Un-Capped Connection
- 5,000MB of Bandwidth per month
- Allocation of a block of 8 IP Addresses

#### Management Includes:

- Installation of Server into Telehouse
- OS / Additional Agreed Software installed
- Setup of IP Addresses
- Operating System and Service Patches
- Hardware Maintenance
- Hardware/Software Failure
- Server Reboot
- Telephone and Email Support
- Limited Root Access on arrangement

#### Optional Extras:

- Additional DNS and Email
- Firewall Management Options
- Back Up Service

### Dedicated Servers : Managed



#### Linux Comparison Matrix

Features:	SILVER	GOLD	PLATINUM	DIAMOND
Processor	2.4Ghz	2.8GHz	Dual 2.4Ghz	Dual 2.4Ghz
Memory	512mb	1024mb	1024mb	2048mb
Hard Disk	2 x 80GB	3 x 80GB	3 x 73GB SCSI	5 x 73GB SCSI
Raid	Software Raid	Hardware Raid	Hardware Raid	Hardware Raid
Operating System	RedHat 9.0	RedHat 9.0	RedHat 9.0	RedHat 9.0
DNS setup for	20 domains	40 domains	60 domains	100 domains
Email setup for	200 POPs	400 POPs	600 POPs	1000 POPs
Bandwidth*	64kbps feed	64kbps feed	64kbps feed	64kbps feed
Hardware Maintenance	✓	✓	✓	✓
IP Monitoring	✓	✓	✓	✓
Hardware Reboot	✓	✓	✓	✓
Control Panel	✓	✓	✓	✓
Norton Anti-Virus	✓	✓	✓	✓
Monthly Backup*	✓	✓	✓	✓
Firewall*	✓	✓	✓	✓
Spam Filtering	✓	✓	✓	✓
Content Management	✓	✓	✓	✓
Broadband Options	✓	✓	✓	✓
Dial up Options	✓	✓	✓	✓
Access database	✓	✓	✓	✓
MySQL database	✓	✓	✓	✓
ASP (Active Server Pages)	✓	✓	✓	✓
PHP software	✓	✓	✓	✓
Standard SLA*	✓	✓	✓	✓
Hardware Set Up	£400.00 *	£400.00 *	£400.00 *	£400.00 *
Pay Monthly	£570.00	£620.00	£670.00	£720.00

\* Upgrades are available during the ordering process

\* Only when ordering online (Normal price £500)

### Dedicated Servers : Managed



#### Windows Comparison Matrix

Features:	SILVER	GOLD	PLATINUM	DIAMOND
Processor	2.4Ghz	2.8GHz	Dual 2.4Ghz	Dual 2.4Ghz
Memory	512mb	1024mb	1024mb	2048mb
Hard Disk	2 x 80GB	3 x 80GB	3 x 73GB SCSI	5 x 73GB SCSI
Raid	Software Raid	Hardware Raid	Hardware Raid	Hardware Raid
Operating System	2003 .net	2003 .net	2003 .net	2003 .net
DNS setup for	20 domains	40 domains	60 domains	100 domains
Email setup for	200 POPs	400 POPs	600 POPs	1000 POPs
Bandwidth*	64kbps feed	64kbps feed	64kbps feed	64kbps feed
Hardware Maintenance	✓	✓	✓	✓
IP Monitoring	✓	✓	✓	✓
Hardware Reboot	✓	✓	✓	✓
Control Panel	✓	✓	✓	✓
Norton Anti-Virus	✓	✓	✓	✓
Firewall*	✓	✓	✓	✓
Monthly Backup*	✓	✓	✓	✓
Spam Filtering	✓	✓	✓	✓
Content Management	✓	✓	✓	✓
Broadband Options	✓	✓	✓	✓
Dial up Options	✓	✓	✓	✓
Access database	✓	✓	✓	✓
MySQL database	✓	✓	✓	✓
ASP (Active Server Pages)	✓	✓	✓	✓
PHP software	✓	✓	✓	✓
Standard SLA*	✓	✓	✓	✓
Hardware Set Up	£400.00 *	£400.00 *	£400.00 *	£400.00 *
Pay Monthly	£600.00	£650.00	£700.00	£750.00

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### Dedicated Servers : Managed



#### FreeBSD Comparison Matrix

Features:	SILVER	GOLD	PLATINUM	DIAMOND
Processor	2.4Ghz	2.8GHz	Dual 2.4Ghz	Dual 2.4Ghz
Memory	512mb	1024mb	1024mb	2048mb
Hard Disk	2 x 80GB	3 x 80GB	3 x 73GB SCSI	5 x 73GB SCSI
Raid	Software Raid	Hardware Raid	Hardware Raid	Hardware Raid
Operating System	Free BSD	Free BSD	Free BSD	Free BSD
DNS setup for	20 domains	40 domains	60 domains	100 domains
Email setup for	200 POPs	400 POPs	600 POPs	1000 POPs
Bandwidth*	64kbps feed	64kbps feed	64kbps feed	64kbps feed
Hardware Maintenance	✓	✓	✓	✓
IP Monitoring	✓	✓	✓	✓
Hardware Reboot	✓	✓	✓	✓
Control Panel	✓	✓	✓	✓
Norton Anti-Virus	✓	✓	✓	✓
Monthly Backup*	✓	✓	✓	✓
Firewall*	✓	✓	✓	✓
Spam Filtering	✓	✓	✓	✓
Content Management	✓	✓	✓	✓
Broadband Options	✓	✓	✓	✓
Dial up Options	✓	✓	✓	✓
Access database	✓	✓	✓	✓
MySQL database	✓	✓	✓	✓
ASP (Active Server Pages)	✓	✓	✓	✓
PHP software	✓	✓	✓	✓
Standard SLA*	✓	✓	✓	✓
Hardware Set Up	£400.00 *	£400.00 *	£400.00 *	£400.00 *
Pay Monthly	£570.00	£620.00	£670.00	£720.00

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To order a Managed Dedicated Server just telephone one of our sales representatives on 08702 555 555 or order online at [www.hotchilli.com](http://www.hotchilli.com)